

ORDERING SEMEN

Toll Free: 1-800-493-2627 X 223
Telephone: (519) 469-3010
Fax: (519) 469-8692



Our AI Unit telephones are answered Monday to Friday from 7:00 a.m. to 3:00 p.m. After hours calls go to voice mail, so orders may be placed 24 hours a day, 7 days a week.

NOTE: ORDER DEADLINE IS 10 A.M. THE DAY BEFORE REQUIRED DELIVERY!

Standing Orders: Many customers find it convenient to place a regular order for specified days. This saves time, money and telephone calls and gives you preference for the use of specific boars. Ask for details.

Telephone Early: Orders placed in advance, increases the likelihood of obtaining the boar of choice. Standing orders take priority over call-in orders.

Statutory Holidays: We make every effort to accommodate our clients with regards to these days. Scheduling is sent out in advance if we are to be closed.

SEMEN DELIVERY

OSI Courier: Orders are delivered to customers at a cost of \$18.00 per delivery, within a specified region.

Purolator: The ordering deadline for NEXT day Purolator delivery is 7:00 a.m. If you are ordering Purebred boars, it is highly recommended to place your order at least 2 days in advance of the shipping date. Ground delivery costs \$25.00 and packages delivered by air are charged according to package size, weight and destination.

Pick-Up: Orders may be picked up at the pick-up site at OSI A.I. Unit any time after 10:30 a.m.

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A.I. INFORMATION

Storage: Semen should be stored at 16° to 18° C, (60° to 65° F). When stored properly, the shelf life is 5 days, post collection. When storing semen, turn the tubes and re-suspend the cells once per day so the liquid is homogeneous.

Ordering: To order semen, call 1-800-493-2627 X 23 (Order Desk). Remember to always provide a backup selection when requesting purebred boars. All orders must be placed by 10:00 a.m. on the previous day.

Supplies: We retail a variety of breeding supplies, semen storage units and insemination rods. Remember to include any needed supplies or rods with your order. We will be happy to send a supply list if requested. You can find a detailed supply catalogue on our web site.

Accounts: A month end statement is sent that details all of the activity on your account. Please pay by statement only.

Pricing: All semen prices are set by our Genetic suppliers.

Aids: If you are unfamiliar with the breeding process, we have artificial insemination fact sheets that we can send to you.

Note: OSI couriers & staff adhere to strict bio-security protocols. Please call: 1-800-493-2627 Ext 223 for more information.

Check out our website at www.osi.org to see list of our boars!